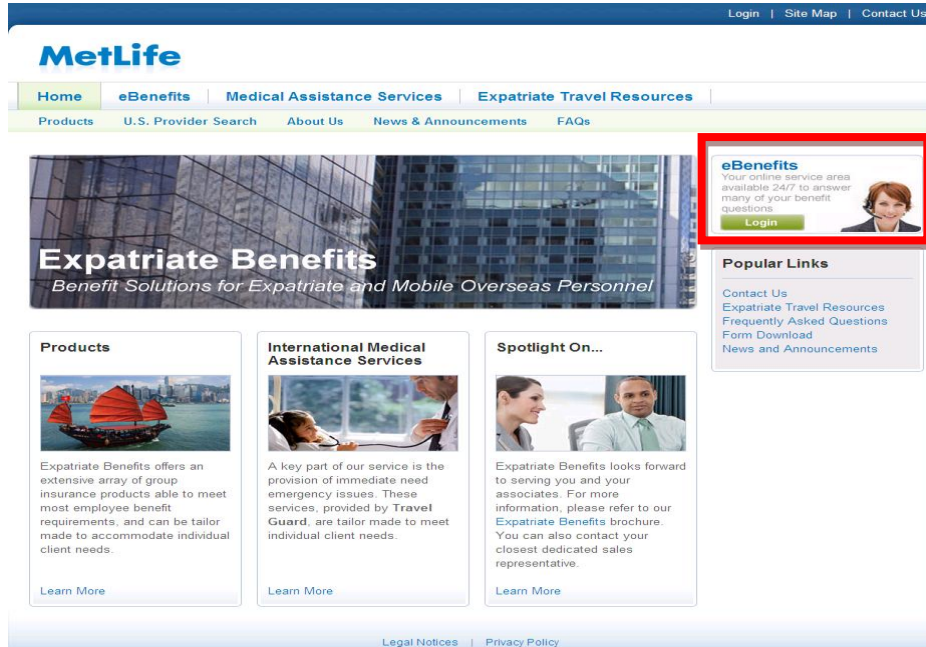


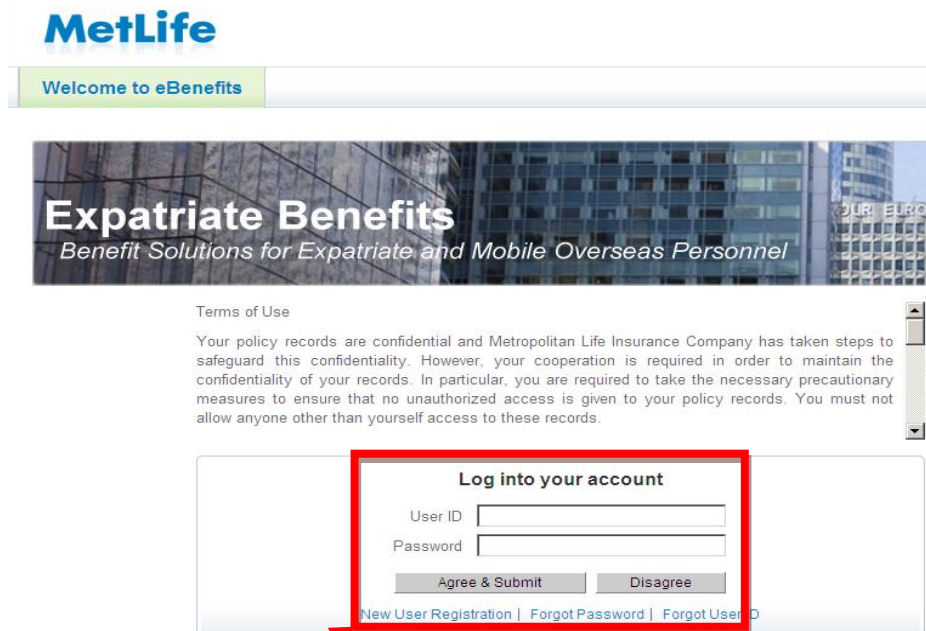


How to Print a Temporary ID Card:

1. From the MetLife EBenefits website www.metlifeexpat.com click on the EBenefits Login button.



2. Login or register using your Global ID card information. If you don't have your Global ID card you will need your policy number and certificate number to register which can be obtained by calling Customer Service at 302-661-8674 or emailing them at wilmclaims.metlifeexpat@alico.com. Click on "New User Registration."



3. You only need to enter your information onto Line (1). Both items will be 10 digits long.

Member (Employee) Help

(1) Policy Number (10-digit) and Certificate Number

(2) Client Code and Certificate Number

**Applicable to employees with employer sponsored insurance benefits.*

Submit

Note: This information is found on your Global ID card

4. Once registered you will be asked to complete security questions.

User Registration

To provide more secure and convenient website services to you, our system has been enhanced. Please take following steps to login to our Insured Member Corner.

Date of Birth (MM/dd/yyyy) Please enter your date of birth using "/>.

User ID Please enter a User ID (8 to 10 characters).

Your secret question Please enter a secret question.

Your secret answer Please set up your secret answer and password.

Your Name (last) (first)

e-Mail Address This Email address may be used to send important communications such as your medical claims reimbursement summary, e-Explanation of Benefits, if applicable. (e-Explanation of Benefits in hard copy will be replaced by soft copy thereafter)

Preferred Language English(US)

Preferred Date Format MM/dd/yyyy

Submit

4. You will then receive your password by email. Use your password and username to log back on.

5. From the log in home page choose “Members Information” and then “Member’s Information Inquiry.”




6. Click on the ID card Icon next to your name.

Client Code	03552										
As Of Date	06/19/2012										
Preferred Date Format	MM/dd/yyyy										
Sub Office Code	ID Card	Last Name	First Name	Certificate Number	Initial Effective Date	Dependent	Status	Policy Number	Product Name	Plan Code	Change Effective Date
B01				00000000	06/01/2012		Active	0000003552	ACCIDENTAL DEATH AND DISMEMBERMENT	01	06/01/2012
							Active	0000003552	COMPREHENSIVE MAJOR MEDICAL	01	06/01/2012
							Active	0000003552	DENTAL	01	06/01/2012
							Active	0000003552	GROUP TERM LIFE	01	06/01/2012
							Active	0000003552	LONG TERM DISABILITY	01	06/01/2012

Remarks : The information found in this website is for general reference only. Please refer to the actual policies for exact terms and conditions.

7. Open the PDF Document that will pop up, this will be a copy of your ID card. This can also be saved and you can print directly from this screen.

8. Your Temporary ID card will look like this:



Policy Holder: SAMPLE GROUP
Policy #: XXXXXXXX1
Effective Date: January 01, 2012
Insured: JOHN SAMPLE
Certificate #: SMPL0001

Customer Service Telephone Numbers: Within US 1 800 451 1847
(outside US use ATT Direct)
Outside US +1 302 661 8674
(reverse charges accepted)

Non US Claims Submission: MetLife
Attn: Expatriate Benefits
600 N. King Street
Wilmington, Delaware 19801 USA
Fax: +1 302 427 0817
wilmclaims.metlifeexpat@alico.com

Global Health Benefits
Present card and settle any patient responsibility each time you receive services from Network Providers.
www.metlifeexpat.com

Global



Employee: JOHN SAMPLE
Group No:
AHA ID No:
RX BIN: 600428
PCN: 03840000

Please Direct all **US Claims** to the address above.
Direct all **Non US Claims** to the address on the front of this card.
usa.metlifeexpat@ahatpa.com

This card is for identification only and does not prove eligibility. While insurance remains in force, covered participants and dependents are entitled to Benefits subject to the terms and conditions of the Group Policy.

For coverage confirmation please contact Customer Service 24 hours a day. When in the U.S. and outside your employer's primary network area, you can access the PHCS network. Call 1-800-678-7427 to locate a PHCS Provider.

For Prescription coverage information, please contact FutureScripts®: 1-888-678-7013

Coverage is underwritten by Delaware American Life Insurance Company

United States

9. Your temporary ID card does not replace your regular MetLife ID card. If you have lost your ID card please contact wilmclaims.metlifeexpat@alico.com